



# ScopeCare Service Agreements

*From DB Surgical, the Local Experts in Surgical Microscope Service & Repair*



**Maximum  
Performance**

**Superior  
Reliability**

**Budget  
Peace of Mind**

# ScopeCare Plans Tailored to Your Needs

Available in Florida, Georgia, and Alabama

## SCOPECARE SERVICE AGREEMENT OPTIONS

- The ScopeCare program combines exceptional service with fixed repair costs, which is necessary to provide maximized performance, increased reliability, and budget peace of mind
- This ensures your investment is protected and you'll have the power to shape the future of better outcomes

### Features:

|                                 |                                |             |                |                        |
|---------------------------------|--------------------------------|-------------|----------------|------------------------|
| Preventative Maintenance        | <i>(visits per year)</i>       | 2           | 2              | 2                      |
| Onsite Labor, Travel, & Mileage | <i>(% discount)</i>            | 50%         | 100%           | 100%                   |
| Replacement Parts & Consumables | <i>(% discount)</i>            | 5%          | 10%            | 100%                   |
| Rapid Response Guarantee        | <i>(onsite within one day)</i> | ✓           | ✓              | ✓                      |
| Annual In-service Training      | <i>(upon request)</i>          | ✓           | ✓              | ✓                      |
| Unlimited Technical Support     | <i>(factory certified)</i>     | ✓           | ✓              | ✓                      |
| Unlimited Software Updates      | <i>(if applicable)</i>         | ✓           | ✓              | ✓                      |
|                                 |                                | <b>Plus</b> | <b>Premium</b> | <b>Premium + Parts</b> |

## SCOPECARE SERVICE AGREEMENT HIGHLIGHTS

|                                      |  |
|--------------------------------------|--|
| <p>✓ <b>Maximum Performance</b></p>  | <ul style="list-style-type: none"> <li>• Guard against unplanned downtime that disrupts patient care, with:           <ul style="list-style-type: none"> <li>■ Preventative maintenance visits, priority service calls, and guaranteed response times;</li> <li>■ From the most highly qualified technicians serving the Southeast</li> </ul> </li> </ul>                                |
| <p>✓ <b>Superior Reliability</b></p> | <ul style="list-style-type: none"> <li>• Depend on DB Surgical for help with support from the largest local service team of:           <ul style="list-style-type: none"> <li>■ Leica-certified technicians who are reachable directly via phone, text, or email;</li> <li>■ With proprietary knowledge and access to parts for accurate diagnosis and resolution</li> </ul> </li> </ul> |
| <p>✓ <b>Budget Peace of Mind</b></p> | <ul style="list-style-type: none"> <li>• Facilitate budget planning and avoid costly repairs through:           <ul style="list-style-type: none"> <li>■ Multi-year service agreements with fixed pricing for predictable maintenance costs;</li> <li>■ From the only team that can maintain warranties and repair to original guidelines</li> </ul> </li> </ul>                         |

Phone: 954.340.2727  
 Fax: 954.340.1221  
 Email: sales@dbsurgical.com

12480 W. Atlantic Blvd. Suite 1  
 Coral Springs, FL 33071  
 www.DBSurgical.com



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## ABOUT DB SURGICAL

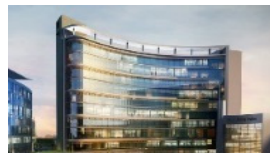
- At DB Surgical, we are dedicated to bringing transformational surgical technologies to hospitals and surgery centers
- We offer a wide range of surgical products designed to enhance patient outcomes and reduce procedure costs
- Our focus is on microsurgical and minimally invasive procedures in the surgical disciplines of:
  - Neuro and Spine
  - ENT and Ophthalmic
  - Cardiovascular and Plastic Reconstructive
- From our headquarters in Coral Springs, FL, we serve hospitals and surgery centers located in:
  - Florida
  - Georgia
  - Alabama
- We currently have 20 team members located throughout our footprint
  - Providing robust product training and support for each product we carry
- In-house service technicians provide expert-level repair services on surgical microscopes

18+



Product Lines

650+



Hospital Customers

23+



Years in Business

20+



Team Members

## PRODUCT CATEGORIES

Surgical Microscopes

Surgical Instruments and Solutions

Electrosurgical Products

Equipment Drapes

Surgical Headlights

Patient Positioning

Surgical Navigation

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Coral Springs, FL 33071  
[www.DBSurgical.com](http://www.DBSurgical.com)

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**DB Surgical**  
DISTINCTIVE SURGICAL PRODUCTS

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